

We are excited to announce that the Village of Warren has adopted FrontDesk, a web-based platform that gives our residents access to a variety of tools to interact with us in one convenient place. We have invested in this platform to provide a modern, satisfying, and convenient experience. This is a part of our effort to provide superior customer service and offerings to Warren residents and to strengthen the connection between citizens and government. Sign up for FrontDesk here:  
<https://villageofwarren.frontdeskworks.com/>

FrontDesk offers many exciting features and benefits for all city residents including:

- ◊ Conveniently pay your monthly water bills from the comfort and safety of your home. No more writing out a check each month to pay your water bill!
- ◊ Receive bills electronically.
- ◊ Enroll in autopay using ACH or credit card payments so you won't have to remember to pay your bills each month.
- ◊ Get important messages and notifications via email or text.
- ◊ 24/7 access to your utility account and usage information including utility usage, tracking multiple accounts, and submitting service requests.
- ◊ Conveniently submit utility service requests from your computer or mobile device.
- ◊ Fill out and submit forms directly online and pay any associated fees online. Our staff will review and process the forms – no more paper required!
- ◊ Easy access to Public Notices and answers to Frequently Asked Questions so you can see important city-related information in one place.
- ◊ Review Meeting Agendas and Minutes.
- ◆ Use Citizen Requests to submit requests directly to the necessary government officials with a few clicks of a mouse or taps on a smartphone.

FrontDesk is mobile-friendly and can be accessed anywhere from any device with an internet connection. Log in to see all your outstanding bills, pay bills online or enroll in autopay for added convenience. You will also have access to important city information including public notices, Council Meeting Agendas and Minutes, answers to Frequently Asked Questions, and ability to fill out and submit forms online. FrontDesk is your direct line of communication to receive your information, alerts, and notices.

Sign up for FrontDesk today! <https://villageofwarren.frontdeskworks.com/>

FrontDesk is provided by gWorks, a GovTech company specializing in software and services to small local governments throughout the Midwest. gWorks has more than 20 years of experience bringing simple solutions to create stronger communities and smarter government. Visit [gworks.com](http://gworks.com) for more information.